# STUDENT HEALTH INSURANCE ADVISORY COMMITTEE Information for September 2, 2020

#### **AGENDA**

### Kansas Board of Regents Student Health Insurance Committee Conference Call Tuesday, September 2, 2020, at 12:30 p.m.

- I. Approve: Minutes from the May 6, 2020
- II. ECI Waiver Reports
- III. Utilizing ECI Services for athlete in the program due to recent NCAA regulations UHC-SR

https://www.ncaa.com/news/ncaa/article/2020-08-05/ncaa-board-governors-announces-specific-requirements-conduct-fall-sports

- A. Any interest in working toward an insurance requirement for all students that are on-campus?
- IV. Quarterly Reports UHC-SR
- V. Voluntary Student Insurance Plan Solicitation UHC-SR
- VI. 2021-2022 Plan Renewal UHC-SR
- VII. Good of the Order
- VIII. Future SIAC meeting tentatively scheduled for 12:30, KBOR Board Room
  - A. Wednesday, December 2, 2020
  - B. Wednesday, February 3, 2021
  - C. Wednesday, May 6, 2021
  - D. Wednesday, September 1, 2021

#### KANSAS BOARD OF REGENTS

### **Student Insurance Advisory Committee**

MINUTES May 6, 2020

The May 6, 2020, meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

Members Participating by Video Conference Call:

Ethan Erickson, KSU, COBO rep, Chair Matt Anderson, KUMC Diana Malott, KU Sheryl McKelvey, WSU Jim Parker, KSU Carol Solko-Olliff, FHSU

Karen Worley, PSU

Mary McDaniel-Anschultz was not available for the call. Also participating were Dale Burns and Matt Brinson, UHC-SR; Jennifer Dahlquist, MHEC; Julene Miller, KBOR; Melissa Cole, KU; Lynn Adams, FHSU; Maria Beebe and Chelsea Dowell, KSU. Student members Hannah Heatherman, KSU, and Kathryn Martinez, PSU, were unable to participate.

#### **Minutes**

The minutes from the January 28, 2020, and February 4, 2020, meetings were approved.

#### **ECI Waiver Report**

There were no questions about the information provided in the reports.

### **UHC-SR** reduction of enrollment forms

In reviewing all of the enrollment forms, in order to shift to more efficient online capabilities, UHC-SR will eliminate some forms that are no longer needed. As part of the form reduction process, the only forms that UHC-SR will create are the Qualifying Life Event and 3G Continuation forms. The other forms will not be created, as those insured individuals can enroll online or through the waiver site.

Sheryl McKelvey asked whether the Visiting Scholar form will be maintained or if enrollment will be online? UHC-SR will confirm whether the Visiting Scholar form is a gatekeeper form; if yes, it will be maintained.

### **UHC-SR** dental and vision plan offerings in Spring semesters

Matt Brinson stated that based on historical lower enrollment in the spring, UHC-SR advises that the spring offering will not be available beginning next spring for the dental and vision plans. Students who are newly eligible in the spring will not have the option to enroll in either plan as both plans will be annual coverage plans and will only be available to be purchased in the fall.

#### **KBOR** student insurance regulations

Julene Miller provided an update about the progress of amending Board Regulations to 1) suspend provision excepting online-only students from eligibility and 2) clarify that students may only select dependent coverage if it is offered under the Board's plans.

Dale Burns stated that UHC-SR has had internal discussions to allow students who are enrolled in the summer to enroll in the fall to ensure they have continuous coverage and will not be uninsured. Dale will send information that provides a broad overview. Those with spring coverage will not have to meet summer eligibility requirements. Others who meet eligibility requirements can enroll in summer coverage.

Student Insurance Advisory Committee May 6, 2020 Page 2

UHC-SR will not be checking eligibility requirements for anyone with summer coverage who enrolls in fall coverage.

Julene Miller reiterated that the proposed regulation amendments would only suspend the online enrollment eligibility requirements for any semester where there is a substantial change made to in-person class opportunities and would only take effect 8/1/20. If anything needs to happen before this summer, there is not enough time to get a regulation in place.

Dale Burns stated that historically UHC-SR has not performed eligibility verification for summer coverage as the assumption has been that if someone was covered in the spring, they could purchase summer coverage. With this change, UHC-SR will be publicizing the fact that summer coverage can be purchased if the student was covered in the spring (without meeting eligibility requirements).

Diana Malott stated there would be issues if UHC contacted the universities to confirm eligibility when a student submits summer claims. Dale Burns responded that eligibility verification will be suspended as the goal is to allow students with spring 2021 coverage to have continuous coverage in the summer.

Carol Solko-Olliff asked if students are online only in the fall, will they be eligible to purchase coverage. Julene Miller responded that the regulation amendments would provide for an exception to the requirement that a certain number of face to face credit hours are necessary.

To recap: if the student is enrolled in spring coverage, the student can enroll in summer coverage without meeting eligibility requirements. If the student did not enroll in the spring but meets eligibility requirements, the student can enroll in summer coverage. Both cohorts can then enroll in fall coverage without eligibility requirements being reviewed.

Dale Burns stated that requests to accommodate special situations also will be considered.

#### **UHC-SR** reports

Matt Brinson shared highlights from the UHC-SR reports through March 31, 2020, noting that dependents continue to have a significant utilization rate although for the current plan year, to date, UHC-SR has not seen the usual large claim activity previously seen for dependents. Diana Malott requested the number of cases involved in the Top Diagnoses and Charge Categories reports, in addition to the claim dollar amount.

<u>Update on status of PY 20-21 approval</u> - Matt Brinson stated that the filing went to the Kansas Insurance Department (KID) on April 30, 2020. UHC-SR's compliance section monitors the status on a daily basis for feedback and questions from the KID. As of today, no questions or comments have been received. At some point, UHC-SR will reach out directly to the KID to request updates.

Diana Malott created a draft flyer for PY 20-21, for Plans 01, 03 and 04, that was shared with the universities, that highlighted the benefit differences. Diana Malott is working on and will share the flyer for Plan 02 and will share it. The flyers should not be used until PY 20-21 has been officially approved by KID. If that approval is not timely, Diana Malott will share with Dale Burns the flyers so that UHC-SR can review them, even though UHC-SR has not been involved in the development of the flyers.

<u>Summer international student coverage</u> - Matt Brinson indicated that because there is a different rate for international students, summer online enrollment cannot be activated. The following information from our

Student Insurance Advisory Committee May 6, 2020 Page 3

Eligibility Department on summer enrollment has been provided. Wichita has been set up and is good to go. Updates for the other campuses are as follows:

Payment Management has been set up for the following: Emporia State 197, Fort Hays 2005 and University 0f Kansas Medical Center 2070

Payment Management Features:

• Insured category: International (ITL) Client approval

• 100% premium paid by the student Offer dependent enrollment

• Summer period 6/1/2020-7/31/2020

The links to payment management are below.

Emporia State University
Fort Hays State University
University of Kansas Medical Center

The process for Wichita state was as follows:

- 1. The insured category International has been used for the summer period enrollment
- 2. The payment management link has been sent to Sheryl and forwarded to a requested contact
- 3. Our Eligibility department will be able to go in and approve those student who were enrolled already in spring

### **Plan Design Considerations for PY 21-22**

The Committee discussed information provided by UHC-SR about the claims experience of the Plan 2 group (students whose academic program requires the student to have insurance). As Plan 2 has only been offered beginning with PY 19-20, it is too early to have sufficient data.

Matt Brinson stated that dependent utilization has historically been a driver, when looking at pricing, as dependent claims have been significant. Since PY 16-17, dependents have been a large component of the costs because of the large claims incurred in the plan that is voluntary and without pre-existing conditions. The current data shows that dependent utilization has decreased so far, so future reports will need to be reviewed to see if that is a trend or an aberration. For the September and December meetings, we can review the dependent claims to see if they remain a factor.

Carol Solko-Olliff asked if UHC-SR could provide utilization information for international students and their covered dependents. Dale Burns noted that as we you drill down more and more, the groups get smaller and there is greater variability, but that he will look to see if additional information for the international students can be provided.

Diana Malott stated that the more information we can get from UHC-SR, once it is available, would be beneficial to make decisions this fall. Dale Burns stated that UHC-SR will provide information about actual paid claims and pending claims for the next meetings.

Carol Solko-Olliff asked what will happen if international students cannot get back to the university in the fall, as plan enrollment will be impacted. Dale Burns stated that there are a lot of uncertainties and unknowns including the impact of international students returning.

Student Insurance Advisory Committee May 6, 2020 Page 4

### **Good of the Order**

Jim Parker stated that many international students departed in March and cannot return and asked if there were any considerations for refunding health insurance premiums. Dale Burns stated that this question has come up a lot lately. Because of the difficulty in determining whether students left or remained, coverage will remain in effect and no refunds will be issued.

### **Future SIAC meetings**

Future SIAC meetings tentatively scheduled for 12:30 (unless otherwise stated below):

- A. Wednesday, September 2, 2020
- B. Wednesday, December 2, 2020





### **Kansas Board of Regents**

### **KBOR Quarterly Meeting**

### Eligibility and Waiver Audit Services Overview of Fall 2020 Processes

Date of Report: August 18th, 2020

At the request of the Kansas Board of Regents (KBOR) this document serves as an overview of the work ECI has performed for six of the seven KBOR schools: (1) University of Kansas (KU), (2) University of Kansas Medical Center (KUMC), (3) Kansas State University (KSU), (4) Emporia State University (ESU), (5) Wichita State University (WSU), and (6) Pittsburg State University (PSU). The six Universities currently utilizing ECI services have not yet concluded the Fall waiver/enrollment period. The attached report with data for Fall 2020 reflects Fall audit data through the date on the reports. We expect Fall 2020 audits and enrollment will be finished by early September.

To date the Fall 2020 waiver/enrollment processes have proceeded without incident for audits, enrollment if applicable and Customer Service. No process changes were requested during this period. We are receiving a lot of direction from the different schools because of COVID and how it affects the International students, but we are meeting deadlines and able to audit effectively.

Attached are the finalized Fall 2020 Elev834 reports with results on waiver data for Fall 2020 waiver audits and, if applicable, eligibility enrollment. Enrollment figures include both early and default enrollments. ECI does not report on monthly enrollments and special handling or dependent enrollment.

We appreciate your business as a partner to KBOR and United HealthCare Student Resources and are always looking for better ways to serve the schools of the Kansas Board of Regents.

## **KBOR**

## University of Kansas Fall - 2020 Waiver Audit Results

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	41	83.67%
8	Policy is not active	8	16.33%
Grand Total		49	100%

Audits Adjusted	Total
Audit Adjustment	2
Client Request	1
Student Provided MER	1
Student Resubmitted Waiver	1
Grand Total	5

% Adjusted of Total Audits	10.20%
Completed	10.20 /6

Total	Count
Final, Completed Audit Results	49
Audits Adjusted	5
Total	54

## Wichita State University Fall - 2020 Waiver Audit Results

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	67	93.06%
19	Plan does not provide a combined maximum of \$100,000 for Medical Evacuation and Repatriation	2	2.78%
8	Policy is not active	2	2.78%
14	Plan does not provide unlimited benefits with no per-service, per-diagnosis, or per-accident limitations	1	1.39%
Grand Total		72	100%

Audits Adjusted	Total
Audit Adjustment	17
Student Resubmitted Waiver	1
Grand Total	18

% Adjusted of Total Audits	25.00%
Completed	25.00 /6

Total	Count
Final, Completed Audit Results	72
Audits Adjusted	18
Total	90

## Kansas State University Fall - 2020 Waiver Audit Results

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	11	78.57%
19	Plan does not provide a combined maximum of \$100,000 for Medical Evacuation and Repatriation	1	7.14%
9	Plan does not provide insured prescription drug coverage	1	7.14%
8	Policy is not active	1	7.14%
Grand Total		14	100%

Audits Adjusted	Total
Audit Adjustment	3
Student Provided MER	4
Student Resubmitted Waiver	2
Grand Total	9

Total	Count
Final, Completed Audit Results	14
Audits Adjusted	9
Total	23

## Emporia State University Fall - 2020 Waiver Audit Results

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	7	77.78%
12	Plan does not provide coverage for preventive routine care	1	11.11%
9	Plan does not provide insured prescription drug coverage	1	11.11%
Grand Total		9	100%

Audits Adjusted	Total
Audit Adjustment	2
Grand Total	2

% Adjusted of Total Audits	22.22%
Completed	ZZ.ZZ /0

Total	Count
Final, Completed Audit Results	9
Audits Adjusted	2
Total	11

## Pittsburg State University Fall - 2020 Waiver Audit Results

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits % o	of Audits
Audits Adjusted	Total	I	
% Adjusted of Total Audits Completed	0%		
Total	Count	ı	
Final, Completed Audit Results	0		
Audits Adjusted	0	]	
Total	0	]	

## University of Kansas Medical Center Fall - 2020 Waiver Audit Results

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	11	100%
Grand Total		11	100%

Audits Adjusted	Total
Audit Adjustment	2
Grand Total	2

% Adjusted of Total Audits	18.18%
Completed	10.10%

Total	Count
Final, Completed Audit Results	11
Audits Adjusted	2
Total	13

### **KBOR**

## **University of Kansas**

# Statistics Report Fall 2020

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	0
DEFAULT ENROLLMENTS	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	2014
DEFAULT ENROLLED PAID (ACTIVE)	0
TOTAL ENROLLMENTS	2014

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	40
DENIED WAIVERS	8
PENDING WAIVERS	1
VOIDED WAIVERS	0
NUMBER OF SUBMITTED WAIVERS	49

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	9
STUDENTS DROPPED FROM SHIP	0
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS	9

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED or DISAPPROVED ENROLLMENT	0
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	0
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING ENROLLMENT	0
NUMBER OF STUDENTS WITH MULTIPLE RESULTS	0

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	2014
WAIVERS PROCESSED	49
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	9
STUDENTS WITH MULTIPLE RESULTS	0
TOTAL NUMBER STUDENTS RECEIVED	2072

## **Wichita State University**

# Statistics Report Fall 2020

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	64
DEFAULT ENROLLMENTS	
DENIED WAIVERS - PENDING ENROLLMENT	3
STUDENTS WHO DID NOTHING	1051
DEFAULT ENROLLED PAID (ACTIVE)	0
TOTAL ENROLLMENTS	1118

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	64
DENIED WAIVERS	3
PENDING WAIVERS	5
VOIDED WAIVERS	0
NUMBER OF SUBMITTED WAIVERS	72

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	11
STUDENTS DROPPED FROM SHIP	0
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS	11

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED,	0
APPROVED or DISAPPROVED ENROLLMENT	U
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	0
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING	2
ENROLLMENT	-3
NUMBER OF STUDENTS WITH MULTIPLE RESULTS	-3

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	1118
WAIVERS PROCESSED	72
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	11
STUDENTS WITH MULTIPLE RESULTS	-3
TOTAL NUMBER STUDENTS RECEIVED	1198

## **Kansas State University**

# Statistics Report Fall 2020

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	12
DEFAULT ENROLLMENTS	
DENIED WAIVERS - PENDING ENROLLMENT	3
STUDENTS WHO DID NOTHING	838
DEFAULT ENROLLED PAID (ACTIVE)	0
TOTAL ENROLLMENTS	853

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	11
DENIED WAIVERS	3
PENDING WAIVERS	0
VOIDED WAIVERS	0
NUMBER OF SUBMITTED WAIVERS	14

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	7
STUDENTS DROPPED FROM SHIP	0
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS	7

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED	0
or DISAPPROVED ENROLLMENT	
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	0
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING	-3
ENROLLMENT	-5
NUMBER OF STUDENTS WITH MULTIPLE RESULTS	-3

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	853
WAIVERS PROCESSED	14
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	7
STUDENTS WITH MULTIPLE RESULTS	-3
TOTAL NUMBER STUDENTS RECEIVED	871

## **Emporia State University**

# Statistics Report Fall 2020

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	3
DEFAULT ENROLLMENTS	
DENIED WAIVERS - PENDING ENROLLMENT	1
STUDENTS WHO DID NOTHING	270
DEFAULT ENROLLED PAID (ACTIVE)	0
TOTAL ENROLLMENTS	274

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	7
DENIED WAIVERS	1
PENDING WAIVERS	2
VOIDED WAIVERS	0
NUMBER OF SUBMITTED WAIVERS	10

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	0
STUDENTS DROPPED FROM SHIP	0
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS	0

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED	0
or DISAPPROVED ENROLLMENT	U
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	0
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING	-1
ENROLLMENT	-1
NUMBER OF STUDENTS WITH MULTIPLE RESULTS	-1

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	274
WAIVERS PROCESSED	10
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	0
STUDENTS WITH MULTIPLE RESULTS	-1
TOTAL NUMBER STUDENTS RECEIVED	283

# **Pittsburg State University**

# Statistics Report Fall 2020

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	19
DEFAULT ENROLLMENTS	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	84
DEFAULT ENROLLED PAID (ACTIVE)	0
TOTAL ENROLLMENTS	103

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	0
DENIED WAIVERS	0
PENDING WAIVERS	0
VOIDED WAIVERS	0
NUMBER OF SUBMITTED WAIVERS	0

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	16
STUDENTS DROPPED FROM SHIP	0
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS	16

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED	0
or DISAPPROVED ENROLLMENT	U
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	0
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING	0
ENROLLMENT	U
NUMBER OF STUDENTS WITH MULTIPLE RESULTS	0

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	103
WAIVERS PROCESSED	0
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	16
STUDENTS WITH MULTIPLE RESULTS	0
TOTAL NUMBER STUDENTS RECEIVED	119

## **University of Kansas Medical Center**

# Statistics Report Fall 2020

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	0
DEFAULT ENROLLMENTS	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	53
DEFAULT ENROLLED PAID (ACTIVE)	0
TOTAL ENROLLMENTS	53

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	11
DENIED WAIVERS	0
PENDING WAIVERS	0
VOIDED WAIVERS	0
NUMBER OF SUBMITTED WAIVERS	11

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	1
STUDENTS DROPPED FROM SHIP	0
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS	1

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS	
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED	0	
or DISAPPROVED ENROLLMENT	Ŭ .	
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	0	
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING	0	
ENROLLMENT	U	
NUMBER OF STUDENTS WITH MULTIPLE RESULTS	0	

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	53
WAIVERS PROCESSED	11
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	1
STUDENTS WITH MULTIPLE RESULTS	0
TOTAL NUMBER STUDENTS RECEIVED	65

### **KBOR**

## **Waiver Processing Time Report**

### Fall 2020

As of August 17, 2020

## **University of Kansas**

Fall 2020	Processing Time (days)	Total Average QA Time (days)
55	0.17	0.05

## **Wichita State University**

Fall 2020 Audits	Processing Time (days)	Total Average QA Time (days)
79	0.63	0.10

## **Kansas State University**

Fall 2020 Audits	Processing Time (days)	Total Average QA Time (days)
14	0.88	0.05

## **Emporia State University**

Fall 2020 Audits	Processing Time (days)	Total Average QA Time (days)
10	0.21	0.03

## **Pittsburg State University**

Fall 2020 Audits	Processing Time (days)	Total Average QA Time (days)
0	0.00	0.00

## **University of Kansas Medical Center**

Fall 2020 Audits	Processing Time (days)	Total Average QA Time (days)
12	0.15	0.03



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There's a chance your school's student insurance plan may be more affordable than individual insurance through a health care exchange or being added under an employer plan.

## **SIGN UP NOW**

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- •請注意:如果您說中文 (chinese), 我們免費為您提供語言協助服務。請致電: 1-866-260-2723.

