

KANSAS BOARD OF REGENTS
Student Insurance Advisory Committee
MINUTES
May 4, 2016

The May 4, 2016, meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

Members in Attendance:

Cindy Bontrager, COBO (Chair)
Mary McDaniel, ESU

Diana Malott, KU
Madi Vannaman, KBOR

Members Participating by Telephone:

Cathy Lee Arcuino, PSU
Sheryl McKelvey, WSU
Valerie Noack, KUMC

Jim Parker, KSU
Angela Murphy, Student Representative, KU
Carol Solko-Oliff, FHSU

Also present at the meeting was Theresa Schwartz, KBOR. Also participating by phone were Matt Brinson, UHC-SR; Jennifer Dahlquist, MHEC; Liz Marks and Lesley Gagnon, Mercer; Mary Karten, KU; Amanda McDiffett, KSU; and Lynn Adams, FHSU.

Minutes

The minutes from the February 3, 2016 meeting were approved as distributed.

Mercer Utilization Report – Plan Year 2014/15

Liz Marks provided an overview of the report. Several modifications to the summary reports were suggested and accepted by the Committee. Additional information will be reported on the prescription drug tier on the utilization page and UHC will provide a breakdown of enrollment by Undergraduate, International, and 3G participants in the plan.

Items carried over from previous meeting:

A. Graduate Student Insurance Plans

Liz Marks reviewed information from Steven Bloom, American Council on Education, and graduate student health insurance coverage under the ACA. Mr. Bloom has been working with regulators to ensure that student health plans can continue to be offered and there is no current indication that the delayed enforcement of changing how universities provide subsidies for graduate student insurance will be extended. For the September meeting, Mercer will provide strategies for consideration for PY 17-18. Additionally, Madi Vannaman stated that outside counsel will be retained to help identify options that the universities may be able to consider the KBOR graduate student plan.

B. 3G (GTA, GRA, GA) Enrollment Options

At the February meeting, Dale Burns stated he would look at the different enrollment forms to see what could be modified to offer Spring/Summer, Spring and Summer options, and Matt Brinson shared that the 3G enrollment and continuation forms might be combined into one.

Matt Brinson stated that a different enrollment 3G form had been submitted to the Kansas Insurance Department (KID) and once the KID approves that filing, the forms and brochures will be released. Although the form has been filed, there are typically variables included in the form that may allow slight modifications to be incorporated based on SIAC feedback.

On April 22nd, the KID notified UHC-SR that it had a question and one objection to the filing. [After the meeting, on May 10th, Matt Brinson emailed this update: “I confirmed with compliance that the State had a question about the Coordination of Benefits provision in the policy filing. We responded and made no changes to the forms. As of noon on May 10th we still have not received any feedback on the filing and Compliance is going to reach up for an update this week.”] Diana Malott stated that a flyer may need to be developed, like last year, if the information will not be available timely for the universities to use during new student orientations.

C. Dental and vision plans

Matt Brinson stated that for vision, dental and medical evacuation and repatriation coverage, approval was obtained to offer a Spring enrollment option to all students, not just incoming students. But, because of major push-back from an underwriting perspective, the Spring offering will be at the annual rate. Matt Brinson indicated current enrollment in the plans was 265 students in dental and 182 in vision.

D. Plan Year 2016-2017 Renewal

The usage for Tier 1, 2 and 3 prescription drug coverage was shared and showed that most usage was in the Tier 1 and generic drug, category.

Good of the Order

A. Diana Malott shared she had received information from KU’s international student services about a problem impacting some Iraqi students because their banks are not releasing funds which is impacting insurance payments. Matt Brinson replied that this issue had not been brought to his attention. Carol Solko-Olliff asked about Saudi students and Matt Brinson replied that his knowledge was limited to the fact that the government had shifted from fully insured to self-insured. [After the meeting, on May 10th, Matt Brinson provided this information: “I have inquired internally about the Iraqi situation but have not been advised of anything further at this point. We have reached out to others outside of UHCSR to try to gain a better understanding of the issue to provide an update and will report back if any additional information about the situation is provided.”]

B. Healthiest You –

Mary McDaniel asked if this program would be 24/7 and Matt Brinson replied that it could be customized based on the individual university’s preference including not offering it at all. (See updated information below.)

At the meeting, Matt Brinson provided these additional questions with answers provided by Healthiest You:

1. Who is the owner of the records? Healthiest You and the physician network (the doctors) store and maintain the student’s PHI.
2. Who will get a report of the students using the system? No medical report will be provided. Same experience as going to a provider outside of the SHC.
3. What is going to be prescribed and/or treated? The following verbiage is provided for callers:
If indicated, the consulting doctor will prescribe medicine or antibiotics and provide a prescription directly to the local pharmacy you have selected for pick up. This will be done shortly after your consultation. It's important to understand that our physician network is restricted from prescribing certain kinds of medicines and is not able to provide refills on your current prescriptions. We are not a prescription refill service. It is also important that you understand that you will only receive a prescription when it is legally appropriate and medically necessary as determined by the consulting doctor. In many instances your particular chief complaint and condition will not warrant any

prescriptions and there is no guarantee that you will receive a prescription from the consult. Healthiest You doctors cannot prescribe DEA controlled prescriptions. Our doctors can handle 70% - 80% issues over the phone, for something more serious our physicians would direct you to your PCP.

[After the meeting, on May 10th, Matt Brinson provided this additional information: “[After] further questioning regarding the Healthiest You service it has been determined that if any KBOR university decided not to offer it, it would not be offered at any of the KBOR universities. We could not have Nurseline at a couple of the universities and HY at the remaining universities. There would be internal manual process involved with this arrangement which would leave us open to issues from a Customer Service standpoint.” At the May 4th meeting, Diana Malott indicated that KU-Lawrence might want to opt out of the program. Upon receiving the updated information from Matt Brinson, Madi Vannaman contacted Diana Malott who confirmed that KU-Lawrence’s medical staff were not supportive of utilizing Healthiest You. Therefore, it will not be offered at any KBOR university.]

Future SIAC meetings

Future SIAC meeting tentatively scheduled for 12:30, KBOR Board Room

1. Wednesday, September 7, 2016
2. Wednesday, December 7, 2016