The September 3, 2014, meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

**Members in Attendance:**
- Cindy Bontrager, KSU (COBO Chair)
- Diana Malott, KU
- Sheryl McKelvey, WSU
- Jim Parker, KSU
- Madi Vannaman, KBOR

**Members Participating by Telephone:**
- Mary McDaniel, ESU
- Carol Solko-Olliff, FHSU
- Lesley Gagnon, Mercer

Also participating were Vickie Mense, representing PSU as Cathy Lee Arcuino was unavailable; Mary Karten, KU; Matt Brinson and Dale Burns, UHC-SR; Jennifer Dahlquist, MHEC and Bryan Kakita, Mercer. Alisha Wittstruck, KUM, was unable to attend and student representatives for this academic year have not yet been identified.

**Minutes**
The minutes from the May 7, 2014 meeting were approved.

**Open Enrollment for Plan -1 Students**
Matt Brinson requested discussion about the Open Enrollment periods for plan -1 voluntary students. Matt emailed that “Originally in our Voluntary Enrollment Guidelines we suggested an eligibility cutoff date for the -1 voluntary plan of 8/1/2014 to reduce the exposure of the overall policy as we implemented the final required ACA changes that included no pre-x and unlimited benefits.

The SIAC minutes and the information on-line reflect

<table>
<thead>
<tr>
<th>Open Enrollment for 2014-200118-1 Students Only</th>
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<tbody>
<tr>
<td>Applications and correct premium payments received within 31 days of the period effective date will be effective the first day of the period. For example: Applications and premium payments received July 1 – through the individual Universities end date will receive an effective date of August 1, 2014. For all other applications received outside of the open enrollment period, coverage will be effective the date the correct premium is received by the Company or representative of the Company or the effective date of the coverage period, whichever is later.</td>
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<thead>
<tr>
<th>University</th>
<th>Fall Start Date</th>
<th>Fall End Date</th>
<th>Spring Start Date</th>
<th>Spring End Date</th>
<th>Summer Start Date</th>
<th>Summer End Date</th>
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Matt Brinson explained that UHC-SR’s intent was that if a student enrolled during the fall period, from 7/1 to 8/1, the policy would be effective 8/1. Enrollment after that period through the end date would have coverage effective the date the application and payment were received by UHC-SR. Matt Brinson noted that they had failed to adjust the wording in the brochures and that the same language that had been used in previous plan year was repeated. As a result, UHC-SR has authorized a special appeal process that students can use through September 15, 2014, to enroll in Plan 1 coverage, after which a qualifying life event will be necessary to enroll before the next Open Enrollment period.

For PY 15-16, Matt Brinson requested consideration of the cutoff date being when the payment is received and no enrollments would be allowed after the end date except when there was a qualifying event.

Matt Brinson will send suggested changes to the words in the paragraph above the Open Enrollment Periods as well as information about how a qualifying event will be defined (and the form) as well as the enrollment process.

Jim Parker stated that KSU staff were contacted by students, parents and grandparents who were frustrated with this process and he stressed that we need to make sure students have the opportunity to enroll even if they are late. Acknowledging UHC-SR’s concerns, Jim Parker stressed that a plan needs to be developed that accommodates the universities with their different start dates. Diana Malott stated that part of the issue was that students did not receive a brochure or plan information ahead of time and they were not on campus until a few days before the semester started. Diana Malott supported Jim Parker’s request that this situation be addressed, recognizing UHC-SR’s exposure but also recognizing the need to make it easier for students to enroll. Students who had been in the plan before were waiting until they returned to campus to enroll as they did not realize the enrollment rules had changed.

The SIAC requested that Lesley Gagnon and Matt Brinson look at other student plans to determine what best practices might be utilized to address this situation that would work for both the students/universities and UHC.

In response to a question about the master contracts for PY 14-15, Matt Brinson indicated that he would need to check on an availability date as UHC-SR is still getting brochures out to schools because the policy filings were difficulty because of the essential benefits coverage.

**MHECare/Mercer Reports**

Bryan Kakita reviewed the Mercer report information with these highlights:

1. Experience for the 2013/14 plan year is approximately 85% complete for medical and 95% complete for Rx. Experience over the last three plan years has resulted in paid loss ratios (paid claims relative to premium collected) of 59.9%, 66.5% and 69.9% for 2011/12, 2012/13 and 2013/14 respectively. The target loss ratio for UHCSR is approximately 73.1% including ACA fees (77.5% net of ACA fees) resulting in a small projected gain for UHCSR for 2013/14.

2. Two of the seven universities are expected to end the plan year with loss ratios above the breakeven loss ratio.

3. Inpatient hospital claims represent 25.9% of all paid claims in 2013/14 and is basically unchanged from the prior year at 25.3%. Outpatient medical claims are similar to last year at 43.0%. Student Health Center claims of 12.3% represented a slightly increase from the prior year at 11.6%. Prescription drug claims represented 17.0% of 2013/14 claims, up slightly from last year at 15.7% and experience has leveled off from its 50%+ spike in paid claims in 2012/13 due to the addition of 100% coverage for contraceptives required by the ACA.
4. For 2013/14, the top major diagnostic categories were: neoplasm/tumors (19.5%); symptoms/ill-defined conditions (17.8%); maternity (8.8%); digestive system (5.7%) and musculoskeletal systems (3.9%). Four of these categories were also in the top five for 2012/13.

5. For 2012/13, there were 22 claims exceeding $200,000 for a total of $953,000 representing 19% of total paid claims. For 2013/14 through July 2014, there are 24 claims above $200,000 representing 33% of total paid claims. Three students have claims greater than $250,000. The recent increase in large claims is impacted by the ACA required increase in the plan maximum from $100,000 in 2012/13 to $500,000 in 2013/14. The ACA’s required unlimited lifetime maximum in 2014/15 could adversely impact claims.

6. For 2013/14, the University of Kansas Hospital had the most paid claims, $462,000, followed by Lawrence Memorial Hospital, $433,000. These two facilities represent $895,000 in paid claims or 17% of all paid claims.

7. Student Health Center claims represented 17.3% of all paid claims, including prescriptions dispensed, for the 2013/14 plan. Emporia State, Kansas State and the University of Kansas had the highest student health center utilization at 43.6%, 27.5% and 27.4% of total claims, respectively. High levels of student health center utilization likely will improve overall experience due to their gatekeeper effect and relatively low cost of services. Labs and prescription drugs represented the largest portion of claims incurred.

Lesley Gagnon asked about the “PBM” claims and Matt Brinson stated they are very expensive specialty drugs, more specifically cancer drugs. (After the meeting, Matt Brinson confirmed the “PBM” line item from the Large Claim report represents expensive medicines that are prescribed monthly for a chronic condition. I mentioned on the call that we have noticed an increase in our Specialty Prescriptions.)

Carol Solko-Olliff stated that there are a lot of international students who use the health center so the numbers for FHSU paid claims by type of service were surprisingly low. Matt Brinson indicated that he would check to see if FHSU is batching their claims to see if the information reported is correct. (After the meeting, Matt Brinson confirmed that FHSU does ledger bill and he shared that information with Bryan Kakita.)

**Good of the Order**

1. **International Student Plan** - Request from KU’s international office to split the annual premium for international students (Plan 4) into two equal 6 month portions to encourage students to enroll in coverage for spring/summer. Sheryl McKelvey was supportive of the idea to ensure students had coverage in the summer. Mary McDaniel asked what would be done for students who arrive in the summer and Matt Brinson replied they would still have a summer only period, from 6/1 – 7/31, available and the universities provide international student enrollees on a list. Lesley Gagnon stated that some student plans have “uneven” coverage with 5 months in the fall and 7 months for spring/summer with a special summer only coverage option. Matt Brinson indicated that most international plans are set up with annual, fall and spring/summer period options and that UHC-SR can accommodate periods that are equal periods or unequal periods. Diana Malott asked whether the periods could be offered to an individual university and Matt Brinson replied that because the international plan, -4, has been separated that might provide flexibility for each university to have its own policy option but he would need to have further discussions within UHC-SR. The SIAC requested that Lesley work with UHC-SR to develop best practices for coverage periods for the plan.

2. TB Testing in the summer – Jim Parker thanked Matt Brinson for helping KSU out this summer when the summer TB testing had to be completed in late May before the start of the summer period and he
asked if there was a better solution to address those types of situations instead of a work-around. Sheryl McKelvey stated that same issue had arisen at WSU. The SIAC requested that Lesley Gagnon and Matt Brinson review this issue to see how it might be addressed in future years.

**Future SIAC meetings**
Future SIAC meeting tentatively scheduled for 12:30, KBOR Board Room
1. Wednesday, December 3, 2014
2. Wednesday, February 4, 2015
3. Wednesday, May 6, 2015